

# COVID 19: Support for Children and Families in Slough

The current Coronavirus epidemic and the lockdown measures that are in place can present new challenges for children and families. The services and professionals that normally help children and families may not be available or may be working differently. However, in Slough the health, education, social care, police and the faith and voluntary sector are working closely together to ensure support is still available to you.

## Finding advice and support

This leaflet includes contact details of some specific services that you may find useful. Details on all of the support for children and families in Slough can be found on the Slough Family Information Services website [www.sloughfamilyservices.org.uk](http://www.sloughfamilyservices.org.uk)

If you and your children have a social worker please contact your social worker to discuss any additional help and support you might need.

## Concerned about a child's safety?

**If you are concerned that a child or young person is being harmed through abuse or neglect please contact Slough Children's Services Trust/Front Door on 01753 875362 between 9am and 5pm, Monday to Friday. For emergencies outside these hours call the Emergency Duty Team on 01344 786543.**

## Education

- School provision for children of key workers, those with an EHCP and those with a social worker
- Schools keeping in touch calls to children
- Remote learning provided by all schools
- Free school meals supermarket vouchers

*Contact your child's school directly if you want to know more about any of the above. You can also contact the SEND team at the local authority by emailing [Sendteam@slough.gov.uk](mailto:Sendteam@slough.gov.uk) if your child has an Education Health and Care Plan, or your child's social worker if you are working with Slough Children's Services Trust.*

## One Slough

Slough Borough Council and Slough CVS are working with local community groups and organisations so we have a coordinated effort across our borough. This is a challenging time for everyone. We want to help local people to support one another and provide essential services to people who need it.

People who require help can also ask directly by visiting <https://sloughcvs.org/covid19/> and others can nominate neighbours, friends or family members for assistance. We can help you access fresh food, non-perishable goods, medicines or prescriptions pick up, and a regular catch up call.

The One Slough partnership is opening up a new call centre to ensure all Slough residents can get the support they need. The number is 01753 944198 and will be staffed on Monday to Friday from 9am-4pm and at the weekend from 10am-3pm. The call centre is for residents who are isolated and lonely or at high risk.

People wishing to offer their support as volunteers can do so on the link above.

If people want to help but are unable to give their time there is the option to donate funds on the [sloughcvs.org](http://sloughcvs.org) website which will go directly to helping people in the borough.

